

RBA™ FRAMEWORK: COMMON LANGUAGE FOR TODAY

Population
Accountability

Population Result

- A condition of well-being for children, adults, families or communities (whole populations)

Indicator

- A measure which helps quantify the achievement of a result

Turn-the-Curve Thinking

- Data-driven improvement process

Population Strategy

- A coherent collection of actions (service systems, agencies, programs, initiatives, and services) that has a reasoned chance of achieving results for the community

Performance Strategy

- A coherent collection of actions (programs, initiatives, services and actions) that has a reasoned chance of improving results for our customers.

Customer Result

- Desired changes for people served through a LPHD program or other agency

Performance Measures

- Measures of how well a program, agency, service system or strategy is working

Turn-the-Curve Thinking

- Data-driven improvement process

Performance
Accountability